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Quality Policy Statement

At A1 Services (Manchester) Limited, we are committed to provide and maintain a high level of service to our customers that meet the requirements of our quality management system. Through our core business we continually strive to improve customer service; human resource management and our company operation.

Customer satisfaction is our key objective. This is achieved by listening to our customers and evaluating; analysing and measuring to improve our service.

Company Directors and management team are committed to our quality management system and our continual improvement in performance. To achieve this, key quality objectives are set and measured and regularly reviewed to ensure performance satisfaction.

Training and development of our employees is of key importance to ensure company business is operated correctly in line with our quality management system.

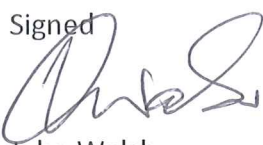
Human Resource Management is based upon suitable and sufficient training; communication of skills; supervision and individual satisfaction.

Management responsibilities are to provide adequate resources for training and continual improvement in the effectiveness of our core business and quality management system.

The company will take due care to ensure the operation of our activities are safe for employees, sub-contractors and others who come in contact with our operation.

The above goals are achieved through maintaining an effective and efficient quality management system based on the requirements of ISO 9001; ISO 14001 and OHSAS 18001. Our Quality Policy will be communicated to all employees and they will be encouraged to contribute within their area to the success of our quality management system.

The realisation of this policy is monitored and improved upon through specific sections of our quality system; internal audits and inspection; regular management reviews; corrective and preventative actions and training and supervision.

Signed

John Walsh

